SINGITA SERENGETI

meet, greet & transfer

Meet & greet services

KILIMANJARO INTERNATIONAL AIRPORT (JRO)

Guests arriving on an international flight at Kilimanjaro International Airport will be met outside the Terminal building by a Singita Host. (For a more exclusive experience, it is recommended to book the VIP Lounge at Kilimanjaro International Airport.)

VIP LOUNGE AT KILIMANJARO INTERNATIONAL AIRPORT (JRO)

The VIP Lounge is in a separate building, airside. Guests will be met as they disembark from their flight and directed to the VIP lounge where passport and immigration procedures take place. The VIP lounge needs to be booked prior to travel. Guests will need to provide their passport copies to complete the booking.

DAR ES SALAAM, JULIUS NYERERE INTERNATIONAL AIRPORT

For any meet and greet/assistance requirements at Dar es Salaam International Airport, Equity Aviation can be booked to facilitate the process.

Transfer services

Private road transfers available for Singita guests travelling to and from Singita Serengeti through Arusha & Kilimanjaro.

Singita has two Toyota Hiace vehicles (suitable for 8 guests per vehicle) and a Toyota Fortuner (suitable for 2 adults & 2 kids).

Transfers are conducted by Singita employees in Tanzania, ensuring a complete end-to-end meet & greet service for all guests.

AMENITIES:

- Refresher towels, mints & tissues
- Ginger drinks, sweets & cashew nuts
- Mineral water & soft drinks
- Pre-loaded iPads & iPods
- Mosquito wipes & insect repellent spray
- Hand sanitiser
- Sun cream & umbrellas
- USB phone charger
- Wi-Fi
- Maps
- Vehicle steps

Singita Serengeti meet, greet and transfer rates 2026

- Private road transfers available to Singita guests travelling to and from Singita Serengeti through Arusha & Kilimanjaro.
- Singita has two Toyota Hiace vehicles (suitable for 8 guests per vehicle) and a Toyota Fortuner (suitable for 2 adults & 2 kids).
- A variety of soft beverages, snacks and amenities are available in the vehicles.
- VIP lounge access at Kilimanjaro International Airport is available on request and booked prior to travel.
- The VIP Lounge is in a separate building, airside. All check-in procedures are facilitated in the VIP lounge; therefore, guests do not physically go through customs and immigration in the main terminal. The lounge includes free Wi-Fi, snacks and soft beverages.

SERVICES EX ARUSHA	USD
Transfer: Arusha Airport to Legendary Lodge / Arusha Coffee Lodge	70
Transfer: Arusha Airport to Machweo / Mt Meru / Lake Duluti / Gran Melia	120
Transfer: Arusha Airport to Kilimanjaro Airport	300

SERVICES EX KILIMANJARO (JRO)	USD
Transfer: Kilimanjaro Airport to Legendary Lodge / Arusha Coffee Lodge / Lake Duluti	300
Transfer: Kilimanjaro Airport to Arusha Airport	300

VIP LOUNGE ACCESS AT KILIMANJARO (JRO)*	USD
VIP Lounge Access: International Arrival & Departure (per person)	140
VIP Lounge Access: Domestic Arrival & Departure (per person)	80
Singita Host Lounge Access: International & Domestic (only applicable if no road transfer)	120

LUGGAGE STORAGE OPTIONS IN ARUSHA	USD
Luggage collection from Kilimanjaro Airport and return (for up to 8 guests)	150
Storage: Singita Arusha Office	100

**KADCO charge lounge access fees for both domestic and international arrival and departures if you are flying in and out. For example, an international arrival and a later domestic departure that morning will be charged as follows: USD 140 + USD 80 = USD 220 pp*

***Rates are subject to change without prior notice*

CANCELLATION TERMS

All cancellations must be received in writing.
- No charge if cancelled 8 days or more prior to arrival.
- 100% of the total cost if cancelled within 7 days prior to arrival.