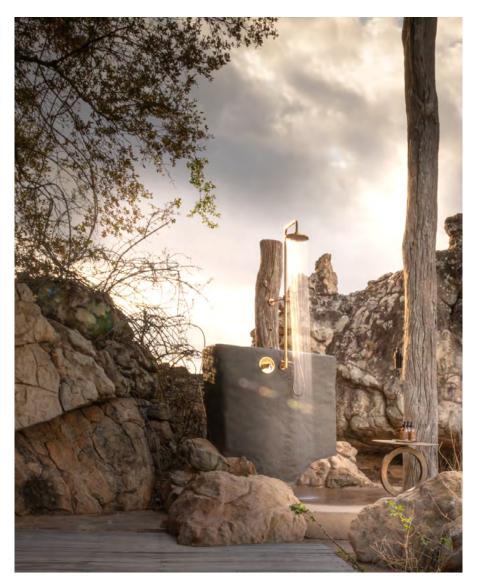
Singita

A SMOOTH JOURNEY FROM START TO FINISH

Zimbabwe



Experience and explore the Malilangwe Wildlife Reserve











Please take the time to read this document thoroughly before embarking on your journey with us, as it contains important information about travelling to and within Zimbabwe.

Contents

REGIONS & RESERVES	4
TRAVEL INFORMATION	5
BAGGAGE INFORMATION	6
WHAT TO PACK	7
WEATHER & SEASONS	8
WILDLIFE	9
GIVING GUIDELINES	9
ELECTRICITY	10
COMMUNICATION & TECHNOLOGY	10





Regions & Reserves



Singita Malilangwe (A)

The vast Malilangwe Wildlife Reserve is located in Zimbabwe's remote southeast, near the border with Mozambique. Virtually untouched by humankind, it's home to a rich abundance of wildlife and biodiversity in all forms – from elephants and rhinos to seemingly endless acacia and baobab forests, and over 500 bird species. Pamushana and Malilangwe House overlook its namesake Malilangwe Dam, allowing you to traverse the water and experience this unique landscape from a different perspective. At once alive and ancient, there are hundreds of rock art sites dotted throughout the reserve, which you can visit, along with the communities that call the region home, for a holistic experience of Zimbabwe's rich cultural and natural heritage.

Travel Information

Passports

All travellers to Zimbabwe require a passport valid for six months from their initial date of entry. For each entry into the country, the passport must have at least one completely blank page (not including the final page or endorsement pages).

You may be refused entry if these conditions are not met.

Visas

The Zimbabwe Immigration Department has introduced an **online immigration declaration** form to be completed prior to travel for all visitors.

Most nationalities are eligible for a visa on arrival. The cost of visas varies across different passport holders.

USA, Australia, Mexico, and EU Countries: USD 30 United Kingdom: USD 55 Canada: USD 75

Please ensure you carry the exact amount in cash, as change often isn't available.

Certain nationalities are required to apply for a Zimbabwean visa prior to travelling and must have the hard copy of their confirmation letter on arrival.

We recommend that you check the entry requirements for the passport you will be travelling on prior to your departure.

Travel Insurance

Singita does not take on the risks and liabilities associated with travel and cannot be held liable for delays, cancellations, or trip interruptions. For these reasons, we strongly encourage you to take out sufficient travel insurance. We recommend the services of **Global Rescue**, an independent third-party service provider.

Health Requirements

MALARIA

Singita's properties in Zimbabwe are situated in a malaria-risk area. It is therefore essential that you consult a doctor or travel clinic regarding antimalaria requirements prior to your visit.

YELLOW FEVER

Zimbabwe requires all travellers journeying from yellow fever-risk countries to show proof of vaccination by means of a valid yellow fever certificate.

This also applies to those who have transited through a yellow fever-risk country.

TRAVEL VACCINATIONS

Please consult your doctor or a travel clinic prior to your trip for advice on further vaccinations and recommendations.



Baggage Information

Federal Airlines' scheduled shared charter service departs from the Fireblade Private Terminal at O.R. Tambo International Airport in Johannesburg, and returns to the main arrival terminal.

Due to the limited capacity of small aircraft, all luggage must be in soft-sided duffel bags (one flat side will be allowed).

MAXIMUM CHECKED LUGGAGE:

- Weight: 20 kg/44 lbs (in the hold);
- Measurements: 40 cm (16 inches) wide x 30 cm (12 inches) high x 60 cm (24 inches) long

MAXIMUM HAND LUGGAGE:

• Weight: 5 kg/11 lbs

PLEASE NOTE:

If your luggage exceeds the above limitations, we won't be able to load it. There is a complimentary luggage storage facility at the Federal Air Lounge at O.R. Tambo Airport if you need to store larger items temporarily (provided you have booked flights on a return basis).

Please ask your travel advisor for additional options on excess luggage.





TRAVEL TIP

Taking direct routes and visiting fewer places, but staying for longer, are some ways to reduce your travel footprint.

What to Pack

Neutral tones and light colours are best for game drives and bush walks, as they allow you to blend in with your surroundings, ensure minimal disturbance to the wildlife – and therefore a better, more natural game-viewing experience – and attract the least amount of insects. Game drives take place in the early morning and late afternoon, meaning the temperature may range from very cool or even cold to hot over the course of the day. For this reason, we recommend layering clothing, to account for temperature fluctuations.

Formal wear isn't required at any of our lodges, and you're welcome to attend meals straight from a game drive. Laundry, including ironing, is complimentary at all Singita properties.

TRAVEL TIP

Packing lighter helps to lower your travel footprint.

Suggested packing guide:

- Shorts, T-shirts, and summer dresses for during the day. We recommend light, natural fabrics like cotton and linen.
- Long trousers, long-sleeved vests, and a warm jacket for early mornings and evenings.
- Woollen hat/beanie, gloves, and scarf for the winter months.
- Comfortable walking shoes and socks.
- Sandals or flip-flops for during the day at the lodge, and closed shoes or sneakers for evenings.
- Swimwear, sunglasses, and a sun hat.
- Camera equipment, binoculars, and a spare memory card – although each suite and vehicle is equipped with a pair of binoculars for you to use.
- Spare contact lenses/glasses and contact lens solution
- Medication (the remote nature of the lodges means that anything beyond First Aid supplies won't be available on site)



Amenities provided in all Singita suites:

- Shampoo, conditioner, body wash and lotion
- Hairdryer
- Sunblock, lip balm, and mosquito repellent
- Sun hat, rain poncho
- One set of binoculars per room
- Reusable water bottles

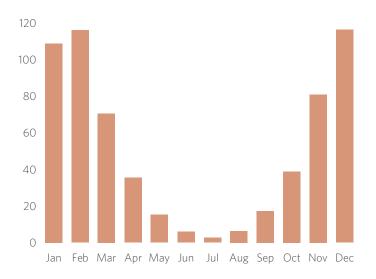
Weather and Seasons

The landscape in the Malilangwe Wildlife Reserve is thick, diverse, and hilly, with altitudes ranging from 300 to 600 metres above sea level. The climate is semi-arid, offering hot days, mild nights, and distinct wet and dry seasons.

Rainfall is seasonal and highly localised, often arriving in heavy afternoon or evening downpours that rarely last more than a few hours. The wet season runs from November to March. April and May mark the transitional period, as rainfall slows and temperatures begin to cool.

The dry season stretches from June to October. July and August are the coolest months, especially early in the morning and at night. Temperatures rise again between September and October, and the land is dry, awaiting the return of the rains.







SINGITA MALILANGWE AVERAGE SEASONAL TEMPERATURE RANGES

SPRING WINTER **SUMMER AUTUMN** (Sept - Nov) (Dec - Feb) (March - May) (June - Aug) Low 18 °C / 64 °F Low 20 °C / 68 °F Low 23 °C / 73 °F Low 22 °C / 73 °F High 32 °C / 90 °F High 32 °C / 90 °F High 27 °C / 81 °F High 24 °C / 75 °F

The above temperatures are monthly averages. Actual daily temperatures and rainfall may differ.



Wildlife

You'll be briefed on specific safety precautions upon arrival at each property, but in general, please be mindful that you will be in a wilderness area. Animals roam freely, meaning you might encounter potentially dangerous species. If you do, please remain calm and follow our people's instructions. Our teams are highly trained and experienced in handling such situations.

Beyond your stay at Singita, we suggest carefully evaluating whether you're visiting any captive wildlife attractions and activities. Sadly many facilities are not true sanctuaries, nor ethical in their treatment of wildlife.

Giving guidelines

Tipping cultures differ from country to country. While our staff do not expect or rely on gratuities from guests, you may wish to leave a discretionary token of appreciation – either cash or a nominated amount added to your bill. Tips from the general staff gratuity pool are divided equally among chefs, housekeepers, porters, front-of-house, and back-of-house staff. Should you wish to allocate a gratuity to a particular staff member, we ask that you please specify this.

All Singita properties accept Visa, MasterCard, and American Express.

POSITION	AMOUNT
Field guide	From USD 55 per couple per day
Tracker	From USD 55 per couple per day
Banakeli/Waiter	From USD 45 per couple per day
Wellness therapist	10% of treatment cost
General staff gratuity pool	From USD 55 per couple per day



We support The Malilangwe Trust to execute their extensive regional conservation and community programmes. Cash donations empower them to expand their impact, and are preferable to other goods that are more challenging to distribute fairly. Visit their website to find out more >

Electricity

All Singita suites have multiple plug points for charging devices and accommodate EU, UK, North American, and USB connections. Tanzania uses Type G (standard UK) power outlets and plugs.





TYPE G

Communication & Technology

Complimentary internet access is available at Pamushana and Malilangwe House. However, due to their remote locations, the connection can be slow and intermittent. Mobile phone coverage is only available in certain areas.

If you do wish to be connected, please be mindful of other guests who choose to switch off. We ask that you keep your mobile phone on silent and refrain from using it around other guests in communal lodge areas and on game drives.



THE LONG RUN